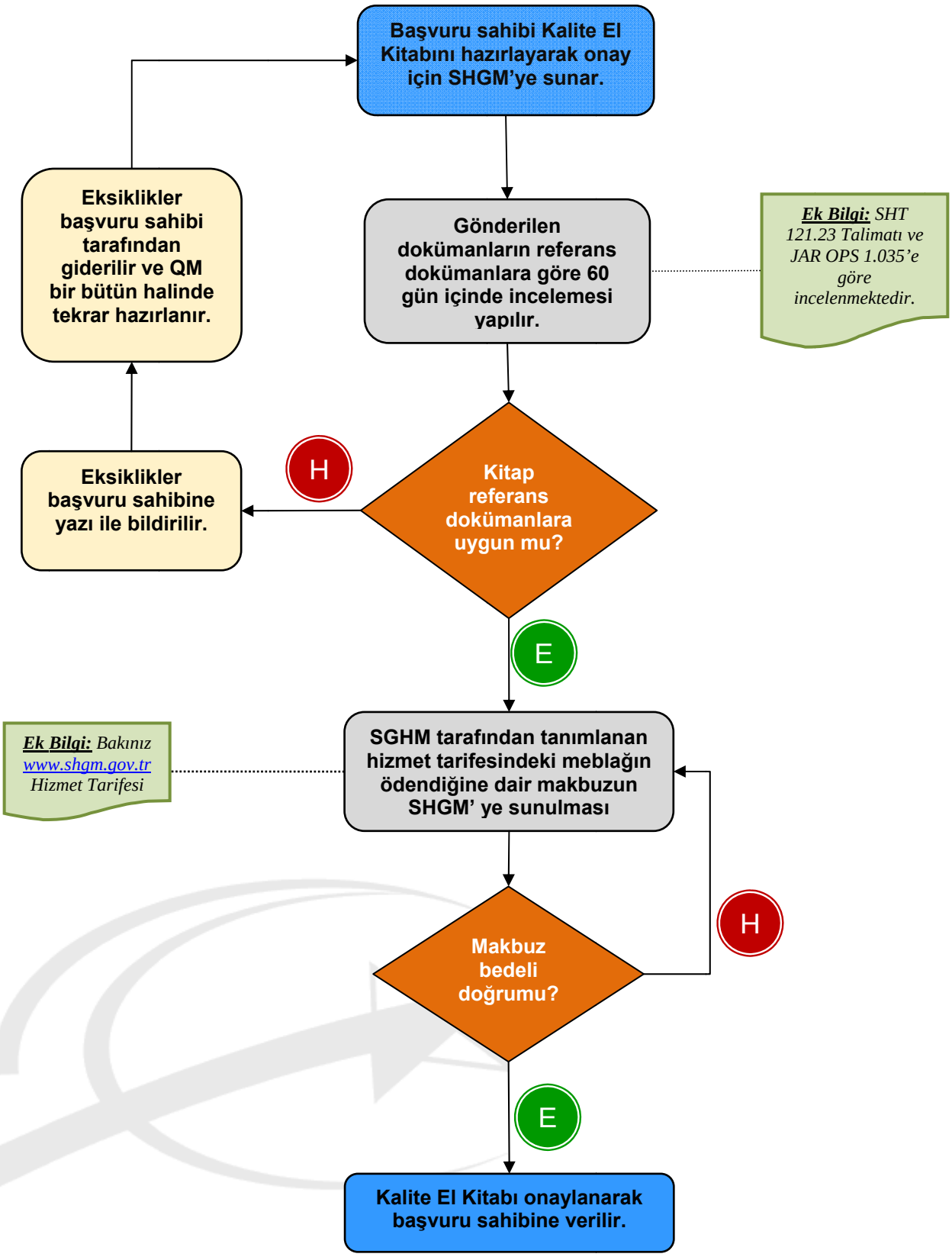KALİTE EL KİTABI(QM)
ONAY AKIŞ DİYAGRAMI