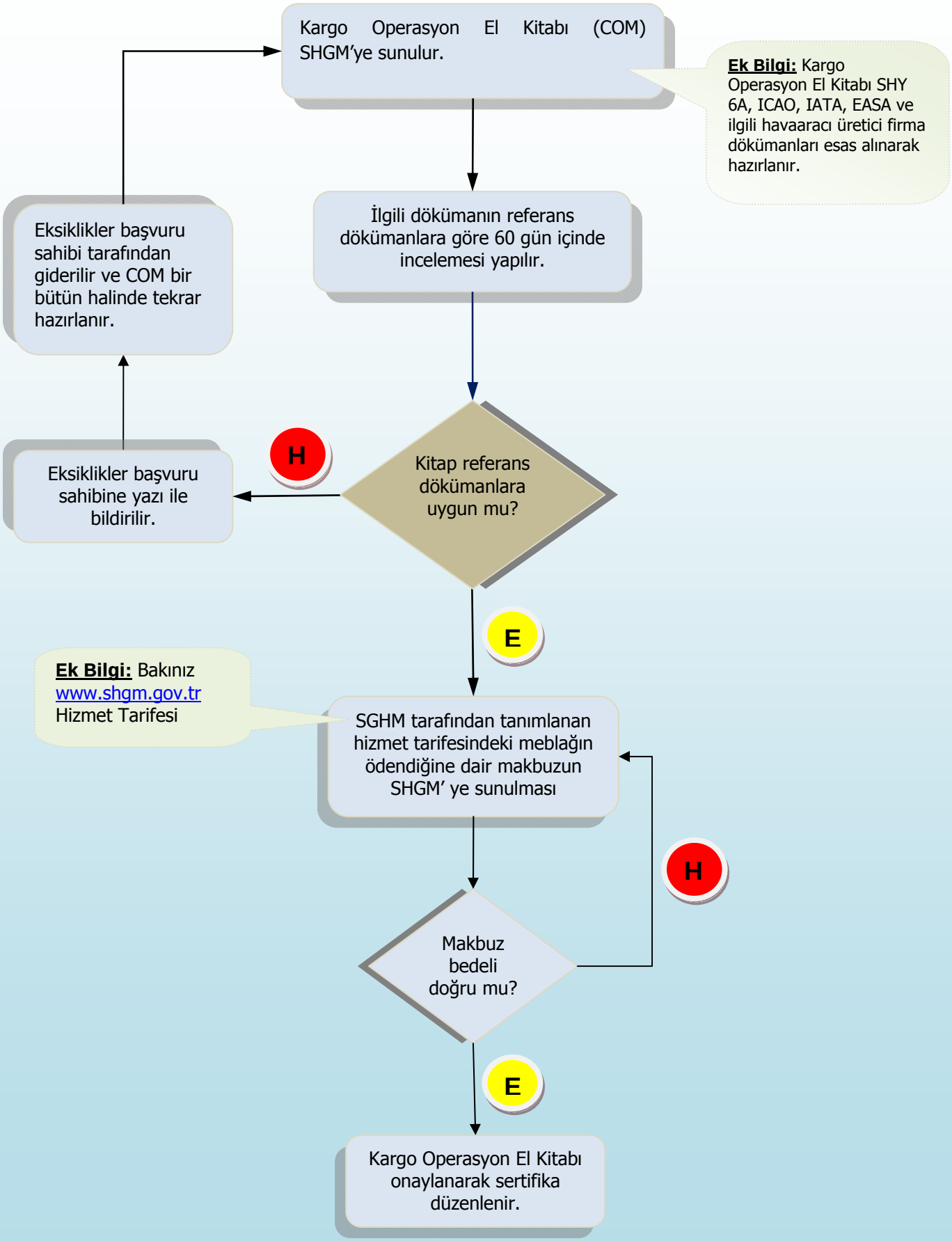KARGO OPERASYON EL KİTABI (COM) ONAYI AKIŞ DİYAGRAMI